

Specific Terms & Conditions

Vodafone Fiber Volume Base

Description

The Specific Terms and Conditions of **Vodafone Fiber volume Base** shall apply to all customers who are located in areas where the Vodafone Fiber Optic network is available.

The Vodafone fiber volume offer is a service that offers data volume packages for fiber customers. The service and tariff mentioned in the specific terms and condition for **Vodafone fiber volume base** shall commence on March 6, 2020. Customers subscribing to the offer are subject to the following specific terms and conditions

Terms and Conditions

1. Eligibility

- a) All customers who are located where the Vodafone Fiber optic network are eligible for the Offer.
- b) Vodafone staff who are located in areas where Vodafone Fiber optic network are eligible for the Offer.

2. Offer(s) Description

- a) A New customer shall choose to subscribe to one of the following Vodafone fiber volume base offer;
 - i. **Fiber Volume Home** offering 20GB plan with download speeds up to 5Mbps and free unlimited internet from 10pm-6am on weekdays and 7pm-7am on weekends for VT 5,650 vat exclusive
 - ii. **Fiber Volume Home Plus** offering 45GB plan with download speeds up to 5Mbps and free unlimited internet from 10pm-6am on weekdays and 7pm-7am on weekends for VT 12,610 vat exclusive.
 - iii. **Fiber Volume Business** offering 100GB plan with download speeds up to 10Mbps and free unlimited internet from 10pm-6am on weekdays and 7pm-7am on weekends for VT 22,175 vat exclusive.

iv. **Fiber Volume Business Plus** offering 200GB plan with download speeds up to 10Mbps and free unlimited internet from 10pm-6am on weekdays and 7pm-7am on weekends for VT 30,870 vat exclusive.

- b) In the event customer exceeded all data allocated in the pack, Vodafone shall offer additional data as described in the table II annexed.
- c) Vodafone shall offer the Fiber Modem for Free, and Vodafone shall recover the Modem if the customer wishes to Cancel the Service
- d) A 24-month Contract shall be offered,

3. **Registration of Service**

- a. The customer shall visit a Vodafone shop or consult a Vodafone Sales Agent and request for the service.

4. **Condition of the Offer**

- a) All Customers who are located where the Vodafone Fiber optic is available are eligible for this offer
- b) The Customer shall be charge for Installation fee for the distance not exceeding 30M from the Main Road to the installation point in the customer premises. For the distance more than 30M, an extra charge of 300vt vat excl. per meter shall be applied,
- c) 'Pay as you go' is not allowed.
- d) Customer exceeding allocated data may purchase additional data package described in table II annexed
- e) To purchase additional data, customer shall visit a Vodafone shop
- f) The additional data is valid until the billing date
- g) Rollover is not allowed
- h) FUP speeds will apply once customer exceeds allocated data
- i) Free unlimited night internet will only be accessible if customer has not exceeded their allocated data volume

- j) With the free Internet from 10:00PM to 6:00AM, the customer shall be allowed access to free internet and not consume data from the main volume.
- k) Vodafone shall bill the customer once the service is available to the customer,
- l) The offer may be subscribed to at any time of the month; a pro-rata calculation shall be applied to the first monthly bill,
- m) A cancellation fee shall be applied to Customer Cancelling the service before the Contract term lapse.
- n) Customers must comply with Vodafone's standard payment term which is payment on or before the 20th of each month

5. Vodafone Rights Reserved

- a. The Specific Terms and Conditions set out apply to the “**Vodafone Fiber Volume Base**” offers only and cannot be used or interpreted on any other Vodafone products or services
- b. Vodafone reserves the right to change the Specific Terms and Conditions of this offer at any time upon giving customers reasonable notice. Any changes must first be approved by Vodafone Chief Commercial Officer and the Regulator

Annex

Plan Name	Allocated Data	Allocated Speed	FUP Speed	Unlimited Internet	Price (VEP)
FIB 20GB	20GB	5Mbps	256K	Weekdays 10pm-6am Weekends 7pm-7am	5,650 vt
FIB 45GB	45GB	5Mbps	256K		12,610 vt
FIB 100GB	100GB	10Mbps	512K		22,175 vt
FIB 200GB	200GB	10Mbps	512K		30,870 vt

Table I: Vodafone Fiber Volume Base

Additional Data	Price (VEP)
5GB	1,739 vt
10GB	3,087 vt
20GB	5,500 vt

Table II: Vodafone Fiber Volume Base Additional data