

Specific Terms & Conditions

Vodafone LTE Mobile Broadband Revamp

Description

The Specific Terms and Conditions of Vodafone 4G plus Mobile Postpaid Broadband offer(s) shall apply to prospect and existing Vodafone customers. The Service and tariff mentioned in the Specific Terms and Conditions for Vodafone 4G plus Mobile Postpaid Broadband offer(s) shall commenced on March 6, 2020. Customers subscribing to the offer(s) are subject to the following specific Terms and Conditions.

Terms and Conditions

1. Eligibility

- a) Prospect and existing customers who are located in Areas where Vodafone 4G Plus network is available
- b) Vodafone staff who are located in areas where Vodafone 4G plus network is available are also eligible for this offer

2. Offer(s) Description

- a) The offer is accessible over Vodafone 4G plus network
- b) The customer shall be offered a Router device charged at 13,500VT (vat incl.) per unit
- c) A Post-paid Sim card shall be offered for free to the customer
- d) A customer shall choose to subscribe to one of the following Mobile Postpaid broadband plan(s);
 - a. Life Plus 20GB offering 20GB Data and free unlimited night internet from 10pm-6am on weekdays and 7pm-7am on weekends for 5,000 VT plus VAT,
 - b. Family Plus 45GB offering 45GB Data and free unlimited night internet from 10pm-6am on weekdays and 7pm-7am on weekends for 10,435 VT plus VAT,

- c. Business Plus 100GB offering 100GB Data and free unlimited night internet from 10pm-6am on weekdays and 7pm-7am on weekends for 20,000 VT plus VAT,
- d. Business Plus 200GB offering 200GB Data and free unlimited night internet from 10pm-6am on weekdays and 7pm-7am on weekends for 29,000 VT plus VAT,
- e. In the event customer exceeds all data allocated in the pack, Vodafone shall offer additional data as described below.

Additional Data	Price (VEP)
5GB	1,739 vt
10GB	3,087 vt
20GB	5,500 vt

- f. A 12 or 24 month contract shall be offered
- e) Access to Free Internet
 - a. With the free Internet from 10:00PM to 6:00AM, the customer shall be allowed access to free internet and not consume data from the main volume.
 - b. Free unlimited night internet will only be accessible if customer has not exceeded their allocated data volume

3. Registration of Service

- a. The customer shall visit a Vodafone shop or consult a Vodafone Sales Agent and request for the service.
- b. The Sales agent shall offer the Router device and a 4G plus Sim Card and provision the customer with the postpaid plan. The postpaid plan shall be automatically renewed each month.

4. Condition of the Offer

- a. Customers who are located in Areas where Vodafone 4G plus network is available shall be eligible for the offer.
- b. The offer is eligible over Mobile Postpaid Broadband only,
- c. Existing customers who wish to migrate before the end of their current contract may amend their contracts and migrate to the new plans as described below;
 - a. Existing Life plus 15GB for 4,435VT plus VAT can be migrated to the new plan Life Plus 20GB for 5,000VT plus VAT,
 - b. Existing Life Plus 30GB for 8,609VT plus VAT can be migrated to the new plan Life Plus 45GB for 10,435 plus VAT,
 - c. Existing Family plus 65GB for 16,957VT plus VAT can be migrated to the new plan Family plus 100GB for 20,000VT plus VAT,
 - d. Existing Family plus 100GB for 26,000VT plus VAT can be migrated to new plan Business Plus 200GB for 29,000VT plus VAT,
- d. The package may be subscribed to at any time of the month, a pro-rata calculation shall be applied to the Mobile Postpaid broadband plans,
- e. Consumption on Pay as you go shall not be allowed,
- f. Rollover is not allowed
- g. FUP speeds will apply once customer exceeds allocated data
- h. Customers must comply with Vodafone's standard payment term which is payment on or before the 20th of each month
- i. Data Volume shall be offered once off only when the customer requested. No renewal shall be allowed until billing date
- j. The General Terms and Conditions shall apply to the Mobile Postpaid Broadband offer

5. Vodafone Rights Reserved

- a. The Specific Terms and Conditions set out apply to the "Vodafone 4G Plus Mobile Postpaid broadband" offers only and cannot be used or interpreted on any other Vodafone Vanuatu products or services
- b. Vodafone reserves the right to change the Specific Terms and Conditions of this offer at any time upon giving customers reasonable notice. Vodafone Chief Commercial Officer and the Regulator must first approve any changes.