



# Specific Terms & Conditions: Vodafone Mobile Prepaid WAO SMS

## Description

The Specific Terms and Conditions apply to all Vodafone prepaid customers wishing to subscribe to the Mobile Prepaid WAO SMS.

The tariffs and services mentioned in these Specific Terms & Conditions for Vodafone Mobile Prepaid WAO SMS replace and cancel from 7<sup>th</sup> March 2020 the previous tariffs and services for Vodafone Prepaid WAO SMS Plan. Customers subscribing to the service agree to the following Specific Terms and Conditions regarding the appropriate plan(s).

## Terms and Conditions

### 1. Incorporation by reference

- a) The Customer shall be bound by and shall fully observe and comply with the Vodafone General Terms.
- b) In addition to the Vodafone General Terms, the Customer shall be bound by the following Terms and Conditions for Mobile Prepaid WAO SMS Plan(s) (the “Specific Terms”).

### 2. Definitions and Interpretation

- a) In these Specific Terms, the following words and expressions shall have the following meanings:

**Customer** means any person who applies for or subscribes for or uses the Service.

**General Terms** means Vodafone’s General Terms and Conditions of Service. Details at <http://www.vodafone.com.vu/> or at any Vodafone shop.

**Mobile Device** means any mobile handset, modem, router, and/or any other equipment which the Customer will use the Service with.

**Mobile Prepaid WAO SMS Plan** means the provision of On-Net SMS through Vodafone’s mobile network.

**Validity Period** means the validity period for which the Customer subscribes for the Service and can enjoy his/her data package.

**Prepaid Customer** means any Customer subscribing to the Service on a prepaid basis, that is, the Customer is paying his bill in advance.

- b) The words and expressions used in these Specific Terms that are defined in the General Terms, but are not defined in these Specific Terms, shall have the same meanings as defined in the General Terms, unless the context otherwise requires



### 3. Eligibility

- a) Only Vodafone Prepaid Mobile Customers

### 4. The Offer

- a) The Customer can choose amongst the different SMS packages available as defined in Mobile Prepaid WAO SMS plan(s) service selected by the Customer.
- b) A Customer may subscribe to one of those following Plans (vat incl.):
  - i. For 60VT customer get 60 SMS valid 1 Day on Vodafone Network.
  - ii. For 510VT customer get 510 SMS valid 7 Days on Vodafone Network.

### 5. Registration of Service

- a) The Customer must dial USSD \*183\*4\*1# or visit a Vodafone shop to subscribe to a Mobile Prepaid WAO SMS plan. The Customer will receive a confirmation message by SMS that the subscription has been activated. Validity begins upon activation.

### 6. Termination

- a) In the event that the Customer terminates the Service prior to the validity period, no refund will be made.
- b) In the event that the customer uses all his/her On-Net SMS of his/her Mobile Prepaid WAO SMS Plan before the expiry of the Validity Period, the customer will be able to apply for or subscribe for any other Mobile Prepaid WAO SMS Plan at any time.

### 7. Use of Service

- a) The customer can check his/her Mobile Prepaid WAO SMS Plan balance at any time by dialing \*183#, press the button 5 to access your Mobile Prepaid WAO SMS Plan balance.
- b) The Customer acknowledges and agrees that he/she shall not use the Service in any manner which may adversely affect Vodafone Mobile's network, or other Customers' use of the Service and/or any service provided to such Customers, as Vodafone may reasonably determine.

### 8. Fees and Charges

- a) Any usage beyond the capped volume of On-Net SMS will be charged at the current Pay As You Go tariff.

### 9. Content to Use and Disclose Information and Data

- a) The Customer agrees that Vodafone shall be entitled to use or disclose any information or data disclosed by the Customer.



- b) The Customer is entitled to withdraw such consent from time to time.

#### 10. **Vodafone Rights Reserved**

- a) Vodafone reserves the right to alter, modify, add to or otherwise vary these Specific Terms and Conditions from time to time by notice to the Customer in such manner as Vodafone deems appropriate.
- b) The Customer shall be bound by the terms and conditions so amended. In any event, if the Customer continues to use the Service after such notice, the Customer shall be deemed to have accepted the amendments.