



Specific Terms & Conditions: Vodafone 4G+ Mobile Prepaid Broadband Mifi Offer 2020

Description

The Specific Terms and Conditions of Vodafone 4G plus Mobile Prepaid Broadband Mifi offer(s) shall apply to prospect and existing Vodafone customers. The Service and tariff mentioned in the Specific Terms and Conditions for Vodafone 4G plus Mobile Broadband Mifi offer(s) shall commenced on 20th January 2020. Customers subscribing to the offer(s) are subject to the following specific Terms and Conditions.

For purposes of this Specific Terms and Conditions, the following words shall mean:

- a. **“Mifi”** a name use to describe a wireless router that acts as mobile Wi-Fi hotspot. A Mifi device can be connected to a cellular network and provide internet access for up to ten Wifi devices.
- b. **“Device management portal”** refer to a portal that the customer shall access by connecting to the Mifi device and be able to access, to manage or purchase a Plan.
- c. **“Mifi Account”** refers to the prepaid mobile number allocated for the Mifi SIM Card.

Terms and Conditions

1. Eligibility

- a) Prospect and existing customers who are located in Areas where Vodafone 4G Plus network is available
- b) Vodafone staff who are located in areas where Vodafone 4G plus network is available are also eligible for this offer

2. Offer(s) Description

- a) The offer is accessible over Vodafone 4G plus network
- b) The Mifi SIM card is charged a 3,000VT (vat Incl.) per unit with an initial credit balance of 3,000VT.
- c) A customer shall choose to subscribe to one of the following Mobile prepaid broadband plan(s):
 - i. 18GB offering Data volume of 18GB valid 25 days with extra 500MB valid 2 hours for 3,000VT (vat Incl.)
 - ii. 45GB offering Data volume of 45GB valid 25 days with extra 500MB valid 2 hours for 7,000VT (vat Incl.)
 - iii. 65GB offering Data volume of 65GB valid 3 Months with extra 500MB valid 2hours for 10,000VT (vat Incl.)



- iv. 25GB offering Data volume of 25GB valid 25 days from 11PM to 7AM with extra 500MB valid 2 hours from 11PM to 7AM for 2,500VT (vat Incl.)
- v. Consumption on Pay as you go shall not be allowed, the customer must subscribe to a plan to be able to access internet
- vi. Rollover applies to these plans

d) Mifi device is charged at the standard price of:

- i. Alcatel Mifi Device – 5,000VT
- ii. Huawei Mifi Device – 9,750VT

e) Rollover

- i. The customer shall get its unused MB volume rolled over to new subscription only if the subscription is done with the same plan as the previous one and within the validity period of the previous plan

f) Bonus will be consumed in priority as it has the shortest validity.

				Nightly
Price-MIFI	3000VT	7000VT	10000VT	2500VT
Data	18GB	45GB	65GB	25GB
Validity	25 Days	25 Days	90 Days	25 Days from 11PM to 7AM
Bonus Data	500MB	500MB	500MB	500MB
Bonus Validity	2hrs	2hrs	2hrs	2hrs
Roll Over	Yes	Yes	Yes	Yes
Keyword	Buy 18GB	Buy 45GB	Buy 65GB	Buy 25GB

3. Promotion

- a) These plans will be launch with promotions as follow until 29th February 2020:
 - i. 1 free Alcatel Mifi device for new user of Mifi 45GB plan
 - ii. 1 free Huawei Mifi device for new user of Mifi 65GB plan

4. Registration of Service

- a) The customer shall visit a Vodafone shop or consult a Vodafone Sales Agent and request for the service
- b) The Sales agent shall offer the Mifi device and a 4G plus SIM Card. It is the customer responsibility to refill his/her prepaid broadband account and subscribe to a prepaid plan of their choice.
- c) To refill their prepaid broadband account the customer must remove their SIM card and insert into a Features Phone or Smartphone where he/she can refill their



account by refill card or electronic top up. Thereafter the Customer must re-insert the SIM card into the Mifi device to access the required plan.

- d) The customers shall purchase a plan by sending a free SMS on the Mifi Device management portal SMS menu to 183 short code as below:
 - i. To buy 18GB the customer shall send “Buy18GB” to 183 for 18GB valid 25 days with extra 500MB valid 2 hours for 3,000VT (vat incl.)
 - ii. To buy 45GB the customer shall send “Buy45GB” to 183 for 45GB valid 25 days with extra 500MB valid 2 hours for 7,000VT (vat incl.)
 - iii. To buy 65GB the customer shall send “Buy65GB” to 183 for 65GB valid 3 months with extra 500MB valid 2 hours for 10,000VT (vat incl.)
 - iv. To buy 25GB the customer shall send “Buy25GB” to 183 for 25GB valid 25 days from 11PM to 7AM with extra 500MB valid 2 hours from 11PM to 7AM for 2,500VT (vat incl.)
- e) Once the customer purchase a plan, a confirmation message shall appear on the SMS menu of the Device management portal.
- f) The customers shall check his/her data balance on the Device management portal by sending “Query” to 183 on the SMS menu.
- g) The customer shall check his/her credit balance on the Device management portal by sending “balance” to 183 on the SMS menu.

5. Condition of the Offer

- a) Customers who are located in Areas where Vodafone 4G plus network is available shall be eligible for the offer.
- b) Any unused data volume on the plan will be lost when the validity period of the package is expiring.
- c) Consumption on Pay as you go shall not be allowed, the customer must subscribe to a prepaid plan if he/she wishes to access internet.

6. Vodafone Rights Reserved

- a) The Specific Terms and Conditions set out apply to the “Vodafone 4G Plus Mobile Prepaid broadband Mifi ” offers only and cannot be used or interpreted on any other Vodafone products or services
- b) Vodafone reserves the right to change the Specific Terms and Conditions of this offer at any time upon giving customers reasonable notice. Any changes must first be approved by Vodafone and the Regulator.