



Specific Terms & Conditions: Vodafone Mobile Prepaid All in WAN

Description

The Specific Terms and Conditions apply to all Vodafone prepaid customers wishing to subscribe to the Mobile Prepaid All in WAN.

The service and tariff mentioned in the specific Terms and conditions for Vodafone All in Wan Offer(s) shall commence on the 31st July 2019. Customer(s) subscribing to the offer(s) are subject to the following specific terms and conditions.

Terms and Conditions

1. Incorporation by reference

- a) The Customer shall be bound by and shall fully observe and comply with the Vodafone General Terms.
- b) In addition to the Vodafone General Terms, the Customer shall be bound by the following Terms and Conditions for Mobile Prepaid All in WAN Plan(s) (the “Specific Terms”).

2. Definitions and Interpretation

- a) In these Specific Terms, the following words and expressions shall have the following meanings:

Customer means any person who applies for or subscribes for or uses the Service.

General Terms means Vodafone’s General Terms and Conditions of Service. Details at <http://www.vodafone.com.vu/> or at any Vodafone shop.

Mobile Device means any mobile handset, modem, router, and/or any other equipment which the Customer will use the Service with.

All in WAN Plan means the provision of wireless Internet access, SMS and Minutes of Talk-time through Vodafone’s mobile network.

Validity Period means the validity period for which the Customer subscribes for the Service and can enjoy his/her data package.

Prepaid Customer means any Customer subscribing to the Service on a prepaid basis, that is, the Customer is paying his bill in advance.

- b) The words and expressions used in these Specific Terms that are defined in the General Terms, but are not defined in these Specific Terms, shall have the same meanings as defined in the General Terms, unless the context otherwise requires



3. Eligibility

- a) Mobile Prepaid Customers who are located where the Vodafone Mobile network is available are eligible for the offer
- b) Vodafone staffs are eligible for this offer

4. The Offer

- a) Customers subscribing to Vodafone All in Wan offer shall benefit from the package(s) including voice, SMS and data as described in table 1 below:

All in Wan Pack	Price (VAT Incl.)	Data	Talk-Time On-Net Calls	SMS	Validity	Key Word
All in Wan 50	50 VT	50 MB	25 Mins	50	3 Hours	Pass All50
All in Wan 100	100 VT	50 MB	50 Mins	50	1 Day	Pass All100
All in Wan 150	150 VT	90 MB	90 Mins	90	1 Day	Pass All150
All in Wan 250	250 VT	350 MB	350 Mins	350	3 Days	Pass All250
All in Wan 500	500 VT	600 MB	750 Mins	1500	1 Week	Pass All500
All in Wan 1000	1000 VT	900 MB	1600 Mins	3000	1 Week	Pass All1000

Table 1: All in Wan Offer

- b) Customer shall have access to the plan(s) through USSD by dialing *183*4# or by SMS when sending the corresponding key word to 183. E.g. to buy All in Wan 250 pack, customer shall send / text "Pass All250" to 183 and shall be offered 350MB data + 350mins on-net calls + 350SMS valid 3 Days.

5. Conditions

- a) Customers shall use the minutes and SMS as priority before using credit on the main balance,
- b) All in WAN options can only be activated with the credit on the main balance.
- c) Remaining balance of unused Minutes, SMS or Data on the All in WAN pack shall be lost once validity dates of the package lapse.

6. Registration of Service

- a) The Customer must send an SMS to a Short Code, dial USSD *183*4# or visit a Vodafone shop to subscribe to a Mobile Prepaid All in WAN plan. The Customer will



receive a confirmation message by SMS that the subscription has been activated. Validity begins upon activation. For different All in WAN packages on offer, the Vodafone Prepaid Customer must send free SMS to 183 short code as follows:

- i. Text “**pass All50**” to 183 for 50Mb + 50 SMS + 25 minutes
On-Net calls at 50VT with a valid 3 hours.
- ii. Text “**pass All100**” to 183 for 50Mb + 50 SMS + 50 minutes
On-Net calls at 100VT with a valid 1 day.
- iii. Text “**pass All150**” to 183 for 90Mb + 90 SMS + 90 minutes
On-Net calls at 150VT with a valid 1 day.
- iv. Text “**pass All250**” to 183 for 350Mb + 350 SMS + 350 minutes
On-Net calls at 250VT with a valid 3 days.
- v. Text “**pass All500**” to 183 for 600Mb + 1,500 SMS + 750 minutes
On-Net calls at 500VT with a valid 7 days.
- vi. Text “**pass All1000**” to 183 for 900Mb + 3,000 SMS + 1,600 minutes
On-Net calls at 1,000VT with a valid 7 days.

7. Restriction

- a) The Talk-time (minutes) shall only be used for Voice calls to Vodafone network.
- b) SMS included in the options will only be used for SMS towards Vodafone network.
- c) Mobile post-paid customers are not eligible for this offer.

8. Use of Service

- a) The Service is a best effort service and no guarantee will be made regarding the speed of access.
- b) The customer can check his/her Mobile Prepaid All in WAN Plan balance at any time either by SMS or dialing *183#:
 - i. Dial *183#, press the button 2 to access your Mobile Prepaid All in WAN plan Data balance
 - ii. Dial *183#, press the button 6 to access your Mobile Prepaid All in WAN plan Voice & SMS balance.
- c) The Customer acknowledges and agrees that he/she shall not use the Service in any manner which may adversely affect Vodafone Mobile’s network, or other Customers’ use of the Service and/or any service provided to such Customers, as Vodafone may reasonably determine.



9. Fees and Charges

- a) Any usage beyond the capped volume of Data, SMS and Minutes of Talk-time will be charged at the current Pay As You Go tariff.
- b) The customer can be ensured not to use data outside his/her Mobile Prepaid All in WAN Plan by texting for free "BLOCK" to 183.

10. Content to Use and Disclose Information and Data

- a) The Customer agrees that Vodafone shall be entitled to use or disclose any information or data disclosed by the Customer.
- b) The Customer is entitled to withdraw such consent from time to time.

11. Vodafone Rights Reserved

- a) Vodafone reserves the right to alter, modify, add to or otherwise vary these Specific Terms and Conditions from time to time by notice to the Customer in such manner as Vodafone deems appropriate.
- b) The Customer shall be bound by the terms and conditions so amended. In any event, if the Customer continues to use the Service after such notice, the Customer shall be deemed to have accepted the amendments.