



## Specific Terms and Conditions

### Vodafone Credit Bonanza

#### Description

The Specific Terms and Conditions of Vodafone Credit Bonanza offer shall apply to prospect and existing Vodafone customers. The Service and tariff mentioned in the Specific Terms and Conditions for Vodafone Credit Bonanza offer shall commenced on 8<sup>th</sup> June 2020 and ends on the 7<sup>th</sup> June 2021. Customers shall be notified on day to day when the promotion is available. Customers subscribing to the offer(s) are subject to the following specific Terms and Conditions.

#### Terms and Conditions

##### 1. Eligibility

- a) Prepaid users are eligible for this offer
- b) Prepaid users registered on M-VATU service are eligible for this offer
- c) Vodafone employees are eligible to subscribe for this offer

##### 2. Offer(s) Description

- a) The offer is accessible over all Vodafone coverage (2G, 3G & 4G)
- b) Prepaid customers performing a refill via Refill Card to a specific denomination that will be described on day to day, via Vodafone Vanuatu Website, SMS Broadcast and/or Social Media Publication from Vodafone Vanuatu, shall be offered a bonus credit as described in table below.

Refill Denomination (VUV)	Bonus Credit (VUV)	Validity of Bonus Credit
150	150	3 Days
500	500	3 Days
1000	2000	5 Days
2000	4000	7 Days

- c) Prepaid customers performing a refill via Isi Refill to a specific denomination that will be described on day to day, via Vodafone Vanuatu Website, SMS Broadcast and/or Social Media Publication from Vodafone Vanuatu, shall be offered a bonus credit as described in table below.

Refill Denomination Slab (VUV)	Bonus Credit (VUV)	Validity of Bonus Credit
100-499	100	3 Days
500-999	500	3 Days
1000-1999	2000	5 Days
2000+	4000	7 Days



- d) Prepaid customers performing a refill via M-Vatu to a specific denomination that will be described on day to day, via Vodafone Vanuatu Website, SMS Broadcast and/or Social Media Publication from Vodafone Vanuatu, shall be offered a bonus credit as described in table below.

<b>Refill Denomination Slab (VUV)</b>	<b>Bonus Credit (VUV)</b>	<b>Validity of Bonus Credit</b>
<b>100-499</b>	100	3 Days
<b>500-999</b>	500	3 Days
<b>1000-1999</b>	2000	5 Days
<b>2000+</b>	4000	7 Days

### **3. Condition of the Offer**

- a. Only registered customers to M-Vatu are eligible to refill via M-Vatu including Vodafone staffs.
- b. Customer must have e-value in his/her e-wallet account to purchase credit
- c. Customer must purchase credit to receive bonus credit with offered validity term under the offer's description.
- d. Bonus credit shall be used for On-Net Calls and SMS only.
- e. The General Terms and Conditions shall apply to the MVATU offer

### **4. Vodafone Rights Reserved**

- a. The Vodafone Credit Bonanza is set specifically for M-VATU pay credit service, Isi Refill Service and Refill Card only and cannot be used or interpreted on any other Vodafone products or services.
- b. Vodafone reserves the right to change the Specific Terms and Conditions of this offer at any time upon giving customers reasonable notice. Vodafone Chief Commercial Officer and the Regulator must first approve any changes.