



Specific Terms & Conditions: Mega Cash for Vodafone Anniversary Promotion

Description

The Mega Cash for Vodafone Anniversary Promotion Specific terms and conditions shall apply to Vodafone Mobile Prepaid active subscribers only.

Mega Cash for Vodafone Anniversary Promotion shall be offered from the 1st October to 20th December.

Terms and Conditions

1. Eligibility

- a) Mobile Prepay Customers who are located where the network is available are eligible for the promotion

2. The Offer

- a) Mobile Prepay Customers shall get 1 entry by doing either:
 - i. A refill of 150VT and above;
 - ii. A subscription of an All in WAN plan of 250VT and above;
 - iii. A subscription of WAO Data plan of 400VT and above;
- b) There will be four (4) National monthly winners for each of the three (3) months from October to December and a National Grand Prize for the period from 01/10/2022– 20/12/2022.

Entry Period	Draw Date	Prizes	Description
01/10/2022 – 31/10/2022	01/11/2022	1 st Prize: 500k 2 nd Prize: 300k 3 rd Prize: 150k 4 th Prize: 50k	National monthly prizes
01/11/2022 – 30/11/2022	01/12/2022	1 st Prize: 500k 2 nd Prize: 300k 3 rd Prize: 150k 4 th Prize: 50k	National monthly prizes
01/12/2022 – 20/12/2022	20/12/2022	1 st Prize: 500k 2 nd Prize: 300k 3 rd Prize: 150k 4 th Prize: 50k	National monthly prizes
01/10/2022 – 20/12/2022	20/12/2022	Grand Prize: 1M	National Grand Prize

3. Conditions

A. How to Enter the Draw



- (i) Customers refilling for the amounts of 150vt and above shall get one (1) entry to the draw and a chance to win one (1) of the prizes.
- (a) Customer shall recharge from Refill card and e-Top, and/or M- Vatu.
- (b) Mi2U transfers does not provide entries to the draw.
- (ii) Customers subscribing to any WAO Data plan from 400VT and above shall get one (1) entry to the draw and a chance to win one (1) of the prizes.
- (iii) Customers subscribing to any All in Wan plan from 250VT and above shall get one (1) entry to the draw and a chance to win one (1) of the prizes.
- (iv) The full listing of all entries for the draws is gathered in an excel file database and a excel formula is set to draw randomly the winner.
- (v) Draws shall be done in Vodafone shop or any other official Vodafone reseller venue/premises in the presence of more than 3 witnesses on dates of each monthly draw as specified in Clause 2 herein.

B. Draws and Prizes

- (i) There will be 4 National monthly draws as detailed in the table referred to in Clause 2 (b) herein.
- (iv) The Prizes to win will also be announced in the different Communication Media such as Vodafone's social media Page, News Paper, Radio and/or TV.
- (v) Draws will be done in Vodafone shop or any other official Vodafone reseller venue/premises. To ensure transparency and fairness, for the monthly national draws and the grand national prize draw, a representative from the Regulator's office and the Media may be present to oversee the processes of these draws.

C. Collection of Prizes

- (i) Customers in Efate, Santo, Malekula and Tanna winning one (1) of the National monthly Prizes, Provincial Major Prize and/or National grand prize will be contracted and shall receive their Prize in Vodafone Shop of each respective Island, depending on the location of the winner, or through M-Vatu as per their preference, within the period of 14 days after each draw or arrangement will be made with the winner for prize delivery according to the winner's Instructions.
- (ii) Customers in Islands other than Efate, Santo, Malekula and Tanna, winning one (1) of the National monthly Prizes, Provincial Major Prize and/or National Grand Prize will be contacted and shall receive their prize in the nearest Vodafone Shop, Vodafone Kiosk or Vodafone Master Dealer, or through M-Vatu as per their



preference, within the period of 14 days after the draw or arrangement will be made with the winner for prize delivery according to the winner's Instructions.

- a) A Winner may collect his prize via relatives
- b) Relative's contact of the Winner shall be provided to Vodafone by the Winner
- c) Winner or Relative will have to present, either, an ID card, Passport, VNPF Card, Driver's license or Birth Certificate and also the SIM card containing the phone numbers of the winner or relative.
- d) If the prize has been stolen or any other inconvenience after the handing over of the prize, Vodafone cannot be held responsible.

(iii) The Customer must keep in his possession his phone or be able to answer his phone at the time of the call to be claim his prize and avoid any inconvenience.

(iv) If someone else than the SIM card owner answers Vodafone phone call and claim to be the Winner, Vodafone cannot be held responsible for any inconvenience caused unless-

- (a) the Complaint is received before the release of the wining prize and,
- (b) the complainant is proved to be registered user of the wining SIM card.

Complaint received after release of the wining prize shall be referred to the police by the Complainant and will not be entertained by Vodafone. If the Complainant is proved not to be the registered user of the wining prize SIM card Vodafone will not entertain the complaint further

(v) If after the 48 hours period, the winner or person appointed, despite the reminders that Vodafone will send within the said 48 hours, does not collect the prize, Vodafone can redraw the second time and the winner must collect their prize or make arrangements for collection, within 48 hours. Failing which there can be another redraw until there is a winner.

(vi) Customers that did not win on the first monthly draw will lose their entries for the next monthly draw but together with those who lose on the second draw will still have their entries for the National Grand Prize.

4. Restrictions

- a) Vodafone staff members are not eligible to the promotion and will not enter into any draw described in table above.
- b) Vodafone's visitor pack users are not eligible to promotion and will not enter draw



- c) Vodafone does not take any responsibility for any additional freight charges for the prizes routing where Vodafone has no Vodafone Store, Vodafone Kiosk or Vodafone Master Dealer.
- d) Prizes come in forms of cash or cheque.

5. Vodafone Rights Reserved

- a) The terms and conditions set out herein apply only to the Mega Cash for Vodafone Anniversary Promotion and cannot be used or interpreted on any other Vodafone Vanuatu products and services.
- b) Vodafone reserves the right to change the terms and conditions of this promotion at any time. Any changes must be approved by the Vodafone Sales and Head of Marketing and the Regulator