



Specific Terms & Conditions: Vodafone Win Big This Season Promotion

Description

The Vodafone Win Big This Season Promotion Specific terms and conditions shall apply to Vodafone Mobile Prepaid active subscribers only.

Vodafone Win Big This Season Promotion shall be offered from the 2nd November 2020 to 21st December 2020.

Terms and Conditions

1. Eligibility

- a) Mobile Prepay Customers who are located where the network is available are eligible for the promotion
- b) Vodafone staffs are not eligible to the promotion

2. The Offer

- a) Mobile Prepay Customers shall get 1 entry by doing either:
 - i. A refill of 300VT and above;
 - ii. A subscription of an All in WAN plan of 250VT and above;
 - iii. A subscription of WAO Data plan of 400VT and above;

- b) There will be 3 Winners per week and 6 weeks of promotion as per table below:

Period	Draw Date	1st Prize	2nd Prize	3rd Prize
02/11/2020 - 08/11/2020	09/11/2020	100,000VT Cash	50,000VT worth of Tourism Resort Voucher	20,000VT worth of Agriculture Voucher
09/11/2020 - 15/11/2020	16/11/2020	100,000VT Cash	50,000VT worth of Solar Kit	20,000VT worth of Home Appliance Voucher
16/11/2020 - 22/11/2020	23/11/2020	100,000VT Cash	50,000VT worth of Fishing Kit	20,000VT worth of Agriculture Voucher



23/11/2020 - 29/11/2020	30/11/2020	100,000VT Cash	50,000VT worth of Building Material Voucher	20,000VT worth of Home Appliance Voucher
30/11/2020 - 06/12/2020	07/12/2020	100,000VT Cash	50,000VT worth of Tourism Resort Voucher	20,000VT worth of X-MAS Voucher
08/12/2020 - 13/12/2020	14/12/2020	100,000VT Cash	50,000VT worth of Solar Kit	20,000VT worth of X-MAS Voucher
14/12/2020 - 20/12/2020	21/12/2020	500,000VT Cash	50,000VT worth of Fishing Kit	20,000VT worth of X-MAS Voucher

3. Conditions

- a) Customers refilling for the amounts of 300vt and above shall get one (1) entry to the draw and a chance to win a weekly prize.
- b) Customer shall recharge from Refill card and e-Top, Mi2U transfers does not provide entries to the draw.
- c) Customers subscribing to any WAO Data plan from 400VT and above shall get one (1) entry to the weekly draw.
- d) Customers subscribing to any All in Wan plan from 250VT and above shall get one (1) entry to the weekly draw.
- e) The Prizes to win per week will be announced in the different Communication Media such as Vodafone's Social Media, News Paper, Radio and/or TV.
- f) Draws will be done in Vodafone shop or any other official Vodafone reseller venue/permises.
- g) Customers in Efate, Santo, Malekula and Tanna winning a weekly and/or monthly prize will be contracted and shall receive their Prize in Vodafone Shop of each respective Island, depending on the location of the winner, within the period of 14 days after each draw.
- h) Customers in Islands other than Efate, Santo, Malekula and Tanna, winning a weekly and/or a monthly prize will be contacted and shall receive their prize in the nearest Vodafone Shop, Vodafone Kiosk or



Vodafone Master Dealer within the period of 14 days after the ending date of the Promotion.

- i) Winner may collect his prize via relatives
- j) Relative's contact of the Winner shall be provided to Vodafone by the Winner
- k) Winner or Relative will have to present, either, an ID card, Passport, VNPf Card, Driver's license or Birth Certificate and also the SIM card containing the phone numbers of the winner or relative.
- l) If the prize has been damaged, stolen or any other inconvenience after the handing over of the prize, Vodafone cannot be held responsible.
- m) The Customer must keep in his possession his phone or be able to answer his phone at the time of the call to be claim his prize and avoid any inconvenience.
- n) If someone else than the SIM card owner answers Vodafone phone call and claim to be the Winner, Vodafone cannot be held responsible for any inconvenience caused.
- o) If after the 14 days period, the winner or person appointed, despite the reminder that Vodafone will send, does not collect the prize, it will be void and there will be no other winners.
- p) Customers that did not win on weekly draw will lost their entries.

4. Restrictions

- a) Vodafone staffs are not eligible to the promotion and will not enter into any draw described in table above.
- b) Vodafone's visitor pack users are not eligible to promotion and will not enter draw
- c) Vodafone does not take any responsibility for any additional freight charges for the prizes routing where Vodafone has no Vodafone Store, Vodafone Kiosk or Vodafone Master Dealer.



d) Prizes come in forms of voucher cannot be exchanged for cash.

5. Vodafone Rights Reserved

- a) The terms and conditions set out herein apply only to the Vodafone Win Big This Season Promotion and cannot be used or interpreted on any other Vodafone Vanuatu products and services.

- b) Vodafone reserves the right to change the terms and conditions of this promotion at any time and may only make these terms and conditions available to the customer under circumstances that warrant the disclosure of these terms and conditions. Any changes must be approved by the Vodafone Sales and Head of Marketing and the Regulator