



Vodafone Fixed Home Landline Promotions Specific Terms & Conditions

Description

The specific terms and conditions set out for this promotion apply to Vodafone prospective residential customers only wishing to subscribe to this offer and not any other product and services. Vodafone Fixed service general terms and conditions apply

“Fixed landline Promotion” is a new promotion commencing on the 4th of May to 31st of December 2020. Customers will be notified when the promotion will begin and when it will end within the period stated above.

Terms & Conditions

1. Eligibility

- a. Vodafone current and prospective customers are eligible for this promotion
- b. Vodafone employees are eligible for this promotion

2. The Offer

Vodafone prospective residential customers subscribing to the fixed landline offer shall be offered:

- a. Free installation subject to the feasibility check and where installation for such service is prohibitive this may incur a cost charged to the customer
- b. Free monthly rental for the first 3 months (under a 12 month contract) from date of installation and usage. After 3 months from installation and usage of offer, monthly rental shall be applied
- c. National calls outside the package and international calls are charged at standard fixed rates

3) Conditions

- a. A 12 months contract is applicable
- b. The offer is eligible over fixed line only.
- c. PAYU tariff for national and international calls are charged at current fixed landline PAYU rates.
- d. After 3 months customers subscribing to fixed landline **starter plan** shall start paying **1,333vt** plus vat monthly.
- e. After 3 months customers subscribing to fixed landline **family plan** shall start paying **2,222vt** plus vat monthly.
- f. The offer may be subscribed to at any time of the month; a pro-rata calculation shall be applied.



- g. Customers must comply with Vodafone's standard payment term which is payment on or before the 20th of each month
- h. The General Terms and Conditions shall apply to fixed home landline" promotional offer
- i. Free installation for this offer will be available only where Vodafone fixed line network is available

4. Restrictions

- a. New residential landline customers only may subscribed to the offer
- b. The landline services shall be used only at the Customers" premises.
- c. It is the Customer's responsibility to advise Vodafone if they wish to relocate or change their residential address.

5. Vodafone Rights Reserved

- a. The Specific Terms and Conditions set out apply to the "Fixed landline promotion" offer only and cannot be used or interpreted on any other Vodafone Vanuatu products or services
- b. Vodafone reserves the right to change the Specific Terms and Conditions of this offer at any time upon giving customers reasonable notice. It must be approved by Vodafone Chief Commercial Officer and the Regulator.
- c. Upon reasonable notification to the Regulator and the Customers, Vodafone reserves the right to modify the offer or stop selling the offer